

Rainy Day Terms and Conditions

IMPORTANT: Our Rainy-Day Guarantee applies to

ONLINE BOOKINGS ONLY

If it rains for one hour continuously during your visit, you may use the value of your tickets against your next ticket purchase.

Please email info@wroxhambarns.co.uk quoting your order reference number.

If your visit qualifies for the guarantee, we will email you a code. The code will be the same value as your original ticket purchase, less any animal food that was included.

The code can be used when purchasing tickets online only.

The code is not valid for tickets purchased on arrival.

Tickets purchased at the kiosk will not qualify for this offer.

Your code will expire 6 months from your original visit date.

Please note that you will have to pay extra if the ticket price is higher than your original ticket purchase.

Once booked, your complimentary return visit cannot be changed.

Your complimentary return visit will NOT be eligible for a second Rainy Day Guarantee.