

Rainy Day Guarantee

APPLIES TO TICKETS PURCHASED ONLINE ONLY

If it rains for one hour continuously during your visit, you may use the value of your tickets against your next online ticket purchase.

(Please read t's and c's below.)

To claim your complimentary credit, please email

rainyday@wroxhambarns.co.uk

quoting your order reference number.

We aim to respond to your email within 72 hours.

If your visit qualifies for the guarantee, we will email you a code which will have the same value of your original ticket purchase (less any animal food or booking fee.)

TERMS AND CONDITIONS

- The code will be valid against online ticket purchases only.
 - The code cannot be used to purchase tickets on arrival.
 - The code will expire 6 months from your original visit date.
- You may have to pay extra if the ticket price is higher on the date that you choose to re-visit than it was on your original visit.
 - Once booked, your return visit cannot be changed.
- Your return visit will NOT be covered by the Rainy Day Guarantee.
- The Rainy Day Guarantee applies to tickets purchased online only.
- The Rainy Day Guarantee applies to full price tickets only and does not apply to tickets that have been discounted i.e. Group Discounted Tickets.