

Rainy Day Guarantee - Terms and Conditions

**Our Rainy-Day Guarantee applies to
ONLINE BOOKINGS ONLY
IT DOES NOT APPLY TO TICKETS PURCHASED ON
ARRIVAL**

If it rains for one hour continuously during your visit, you may use the value of your tickets against your next ticket purchase.

To claim your complimentary tickets, please email rainyday@wroxhambarns.co.uk quoting your order reference number.

If your visit qualifies for the guarantee, we will email you a code which will have the same value of your original ticket purchase (less any animal food that you may have purchased.) The code cannot be used to purchase tickets on arrival. The code will expire 6 months from your original visit date.

You may have to pay extra if the ticket price is higher than your original ticket purchase.

Once booked, your complimentary return visit cannot be changed.

Your complimentary return visit will NOT be covered by the Rainy Day Guarantee.

Please note that we aim to respond to your email within 72 hours.